

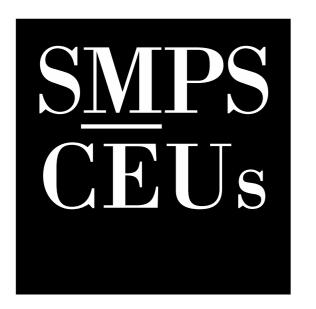
## Marketing Your Expertise -Positioning your firm as a thought leader



Presented by Liz Harr

## **SMPS CEUs**

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### Presenter

#### **Elizabeth Harr**

Partner <u>eharr@hingemarketing.com</u>

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## Agenda

- > A Case for Visible Expertise
- > Benefits of Visible Expertise
- > How to Market Expertise
- > Tips for Positioning Your Firm as a Thought Leader





## What is a Visible Expert?

A firm or an individual expert who has attained high visibility and a reputation for expertise in their industry niche.

## A Case for Visible Expertise

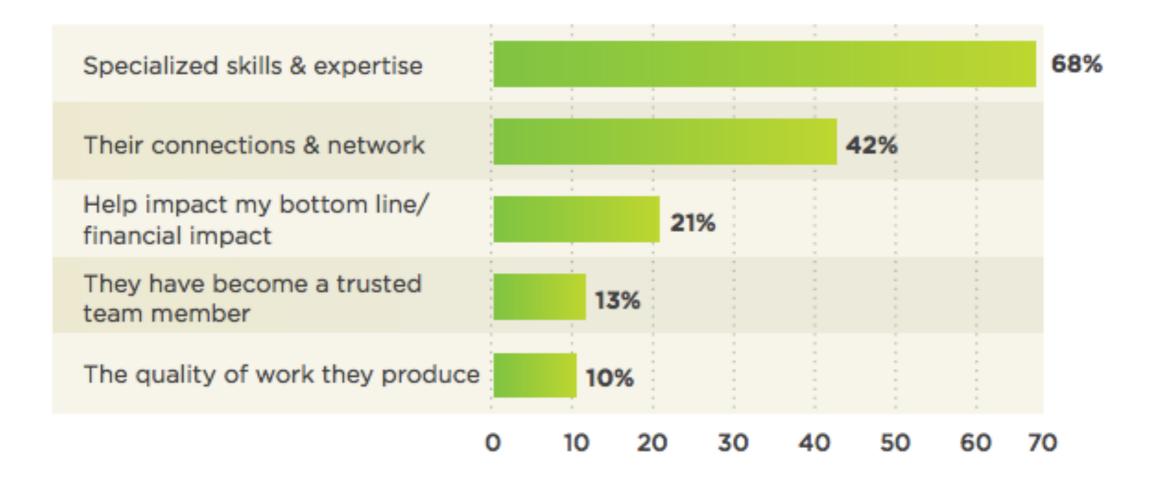
## Expertise



## Criteria for Selecting a New Firm.



## What Buyers Value





# High-Growth Firms

fewer services offered

## High growth firms are

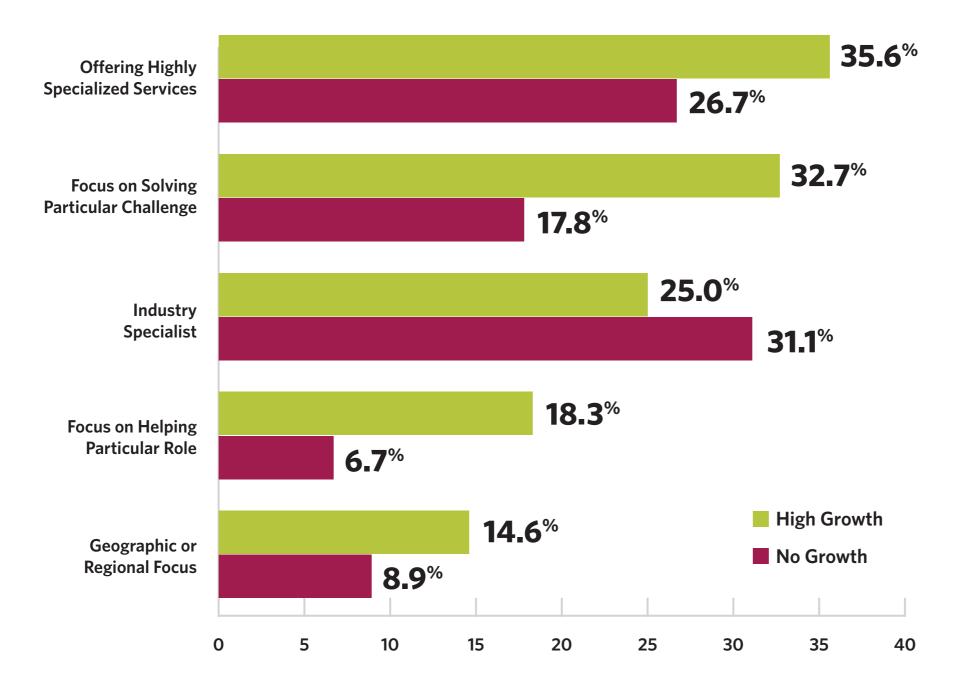


# more likely to **be highly specialized**.



Marketing Your Expertise | 10

## Firm Specialization



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## Benefits of Visible Expertise

## The Benefits of a High-Visibility Firm

- More opportunities come to you
- Easier to close
- Faster growth
- Higher profits
- Greater valuation



## Hourly Rates Buyers Will Pay for Visible Experts



Source: The Visible Expert



## Visible Expertise Drives Referrals







## Factors that Increase Probability of Referrals

Visible Expertise	37.3%
Professional Relationship	23.1%
Social Relationship	17.7%
Reciprocity	12.4%
Attending Networking Events	3.4%
Asking for Referrals	2.8%
Social Responsibility	2.1%
Sponsorships	0.8%
	0 10 20 30 40

Source: Rethinking Referral Marketing



## Going Beyond Traditional Client Referrals



# of firms have received a referral from people **they have not worked with.**



Source: Visible Experts<sup>®</sup>: How High Visibility Expertise Helps Professionals, Their Firms, and Their Clients

## **Expectation of Perfect Fit**



## **Expertise is Invisible**



## The Pillars of Marketing Expertise

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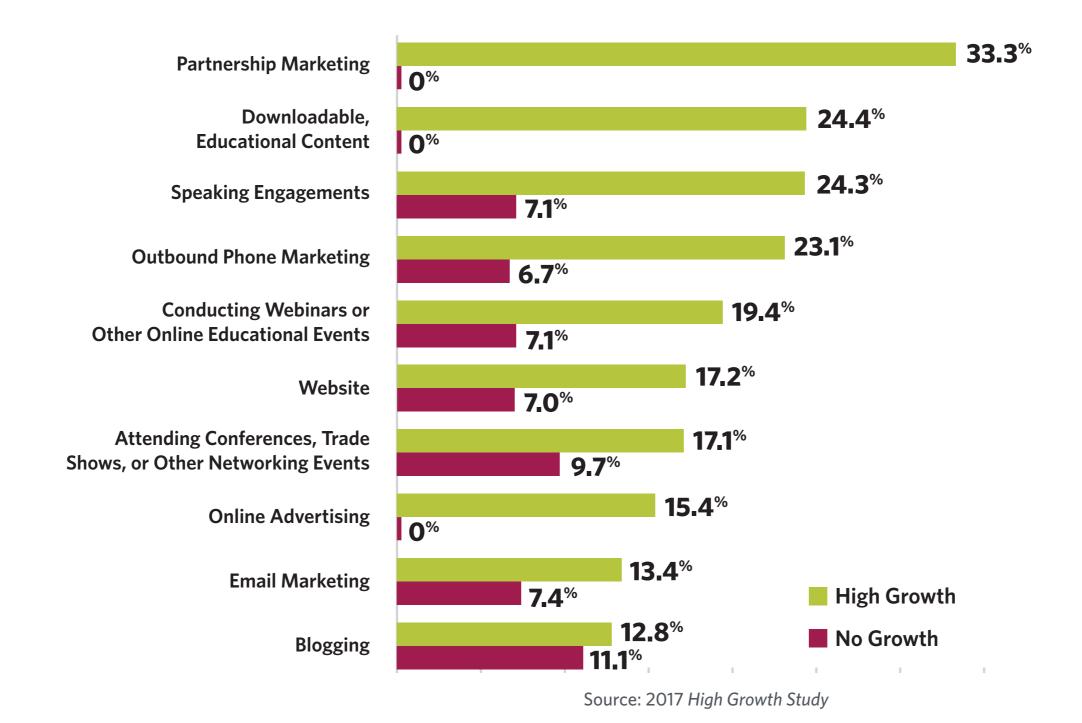
## Three Pillars of Professional Services Marketing



**Networking** 



## Techniques with Greatest Marketing Impact



## Be Visible at Each Stage of the Buyer's Journey

#### Attract

#### Purpose

- Establish Marketplace Expertise
- Grow Database

#### Tactics

- Blog, VideoSocial media
- Speaking engagements
- Networking

#### Engage

#### Purpose

- Nurture and educate prospects and contacts
- stay top of mind through email and offers

#### Tactics

- Email marketing campaigns
- Webinars
- White papers, research,
- reports, case studies
- Grow Database



PHASE



#### Convert

#### Purpose

Convert prospects to meeting.

#### Tactics

- Consultations
- Demos

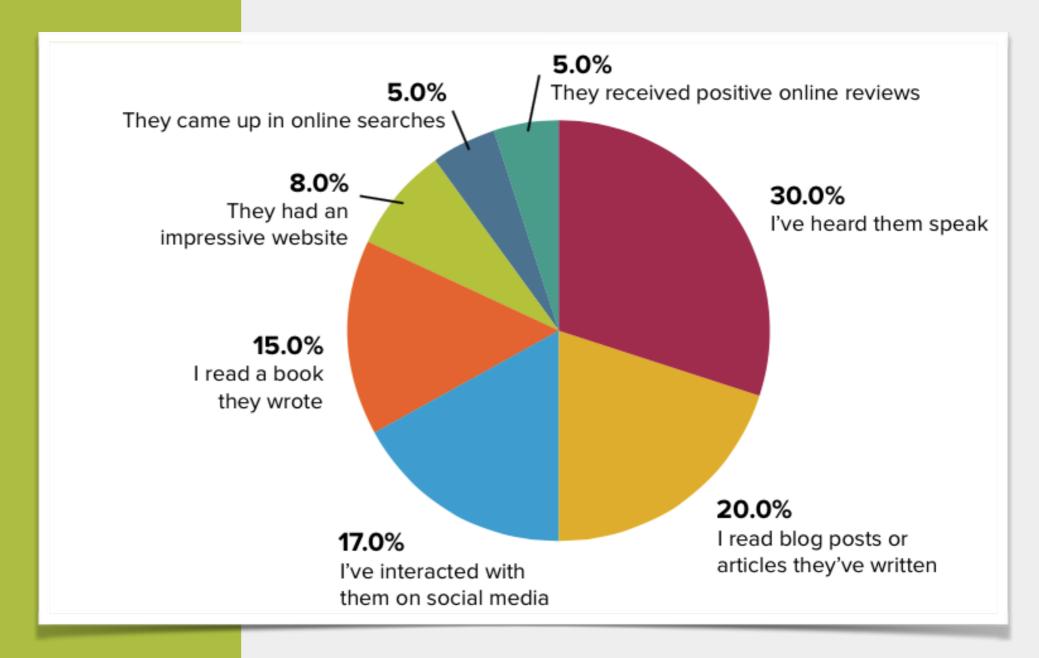


Balance your marketing approach by including both online and offline strategies.

## Tips for positioning your firm as a thought leader

## Consider the Data

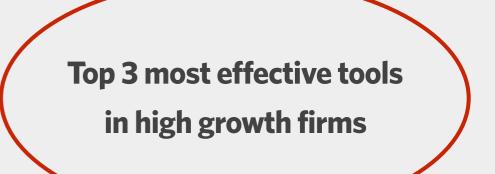
know the most convincing arguments for your expertise



Source: How Buyers Buy: Inside the Buyer's Brain

## Consider the Technique





## **1.Partnership Marketing**

### **2.** Downloadable Content

**3.**Speaking

## Focus Your Content

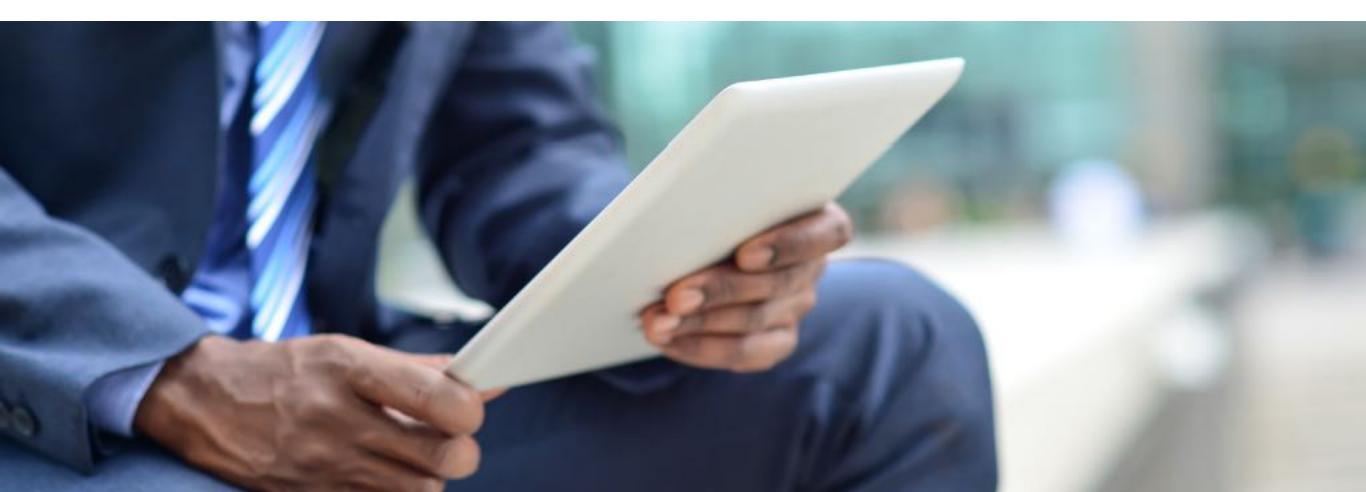


What is Important to Your Clients? What Services Are Important to Your Firm?

Focus on These Issues

## **Types of Educational Content**

Shareable Content
Downloadable Content



## What does shareable content achieve?

Encourages others to link to (share) your content which in turn drives **traffic** and boosts **website authority.** 



## Repurpose Your Content



## Activate Your Inner Social Butterfly

Social media is the online version of networking with fewer restrictions...

> No scheduling conflicts No geographic barriers No expensive travel

# 599900

## of buyers check you out on **social media**.

Source: Referral Marketing for Professional Services Firms

## 17.0000 of non-client referrals are made because of **social media**.

Source: Referral Marketing for Professional Services Firms

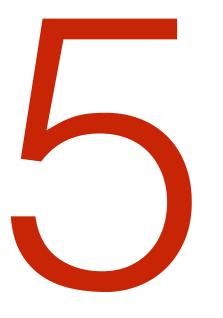
## Millennials' Revenge

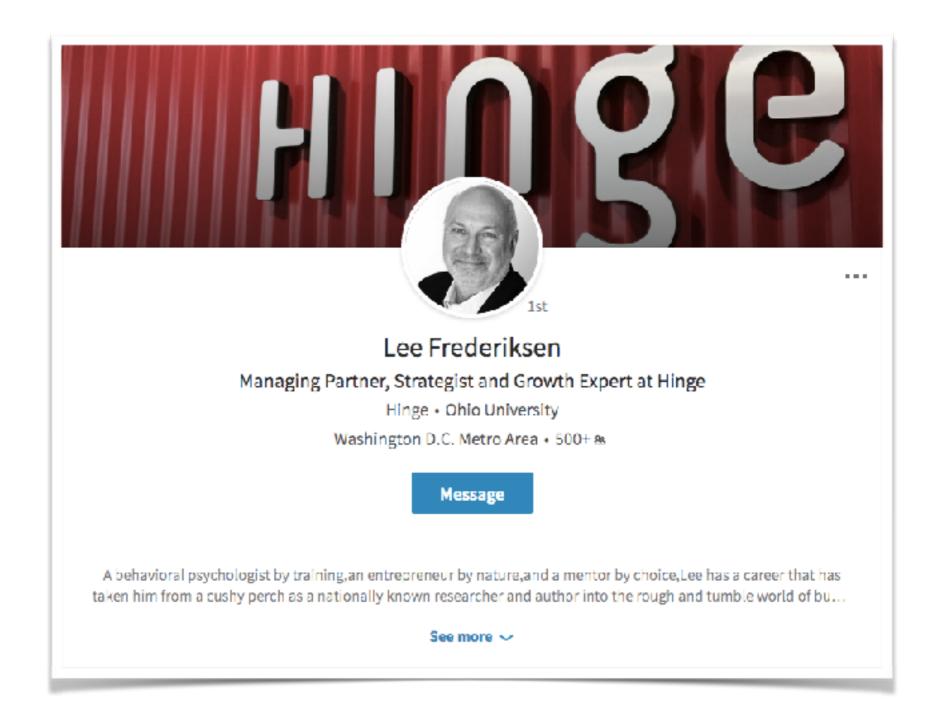
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of referral makers 25-34 years old won't refer a provider who is **not on social media**.

Source: Referral Marketing for Professional Services Firms

## Headline your expertise

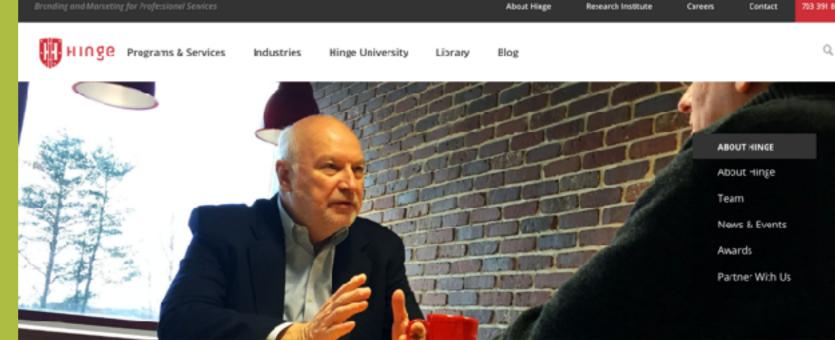






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"Lee's keynote address was the high point of our leadership conference."

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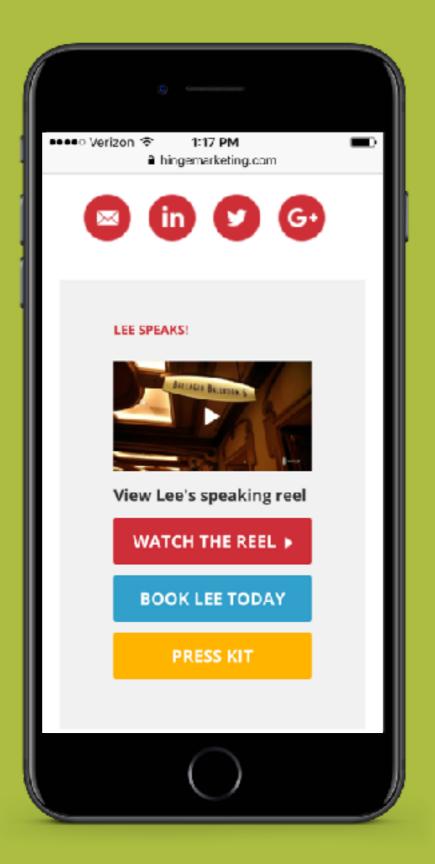
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revised the latest edition of <i>Marketing Professional Services</i> . He has written extensively in professional journals and has appeared in the <i>New York Times, USA Today, Wall Street Journal, Entrepreneur</i> and <i>Advertising Age.</i> As a Visible Expert in the industry, Lee has lectured around the globe on strategy, marketing and organizational management.		UPCOMING SPEAKING EVENTS Lee Frederiksen to Participate in NACVA Weblnar Lee Frederiksen to Present Budget Findings to AAM Members	
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**Free Expertise Profile Consultation:** 

- > Your current area of expertise
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- > Steps to increase your visibility

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## Thank you! Questions?

#### Elizabeth Harr

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## Thank You

