The Visible Expert[™]

ONLINE WORKSHOP



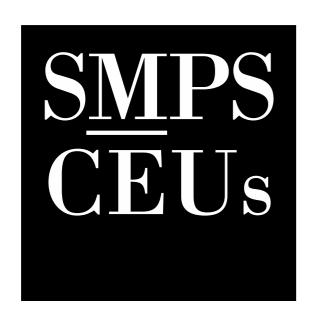
Download Today's Worksheet

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SMPS CEUs

Hinge is an SMPS Approved Provider of continuing education units (CEUs)!

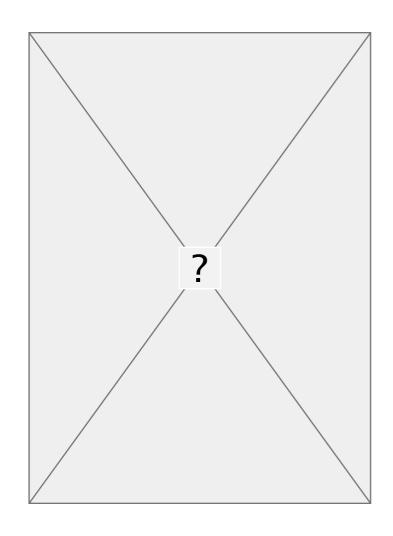


Steps:

- 1. Register to attend our webinars
- 2. Attend the webinar
- 3. Email: ceu@hingemarketing.com
 Subject Line: SMPS CEUs webinar credit
- 4. Receive Certificate of Completion after attending webinar
- 5. Report your CEUs to SMPS



Workshop Instructor



Elizabeth Harr

Partner, Hinge Marketing eharr@hingemarketing.com

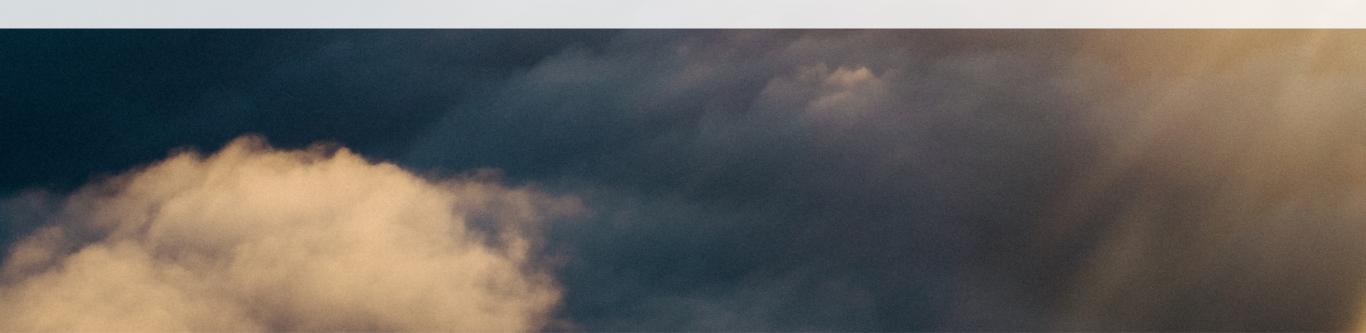
Connect with me on LinkedIn: in/eharr

Connect on Twitter: @ElizHarr



The Visible Expert

A professional who has attained high visibility and a reputation for expertise in their industry niche.



Phase 1. Phase 3. The Rollout The Strategy Phase 2. The Build



What We'll Cover Today

- 1 Linkbuilding
- 2 Social Media
- **Speaking Engagements**
- 4 Networking
- **5** Email Marketing

Linkbuilding

What is linkbuilding?

Encouraging others to link to your content to drive **traffic** and boost **website authority.**



Linkbuilding Strategies

- Guest posts
- Shareable content





Section 1: Linkbuilding

Guest Posts Gu	ogs and Publications to Check Out for uest Post Opportunities	Article Topics to Pitch	
Shareable Conter	Content Topic Ideas in Shareable Formats		
Research Based		List Posts	



How to Get Guest Posts

Step 1 - Develop Your Strategy

- Considerations
 - Topics you want to be known for
 - High-profile vs. niche
 - Keyword phrases



Step 2 - Research Blogs and Publications

Free Methods

- Google
- Social media
- Leverage your
 professional network

Paid Methods

- Guest Crew <u>www.guestcrew.com</u>
- Guestr
 <u>www.guestr.com</u>
- Blogger Linkup

 www.bloggerlinkup.com



Step 3 - Review Policies and Guidelines

- Do they accept guest posts?
- Linking policy
- Post length, topics, tone
- Tags



Step 4 - Create Your Pitch

- Follow instructions
- Focus on readers
- Mention other posts/guidelines
- Get to the point



Sample Guest Post Pitch

Get to the point

Hello Joe,

I'm a Marketing Coordinator at LBMC Security & Risk Services. We are familiar with Health Data Management and would like to submit a guest article idea as we feel our newest content would be a good fit for your readership.

The article would discuss the issue of HIPAA compliance, as it is a major source of confusion and many prevalent myths have emerged around the topic:

Focus on readers

Be flexible and open to feedback

- * This post will catalog and bust some of the most common of those myths, **helping** organizations make their compliance efforts more streamlined and more effective.
- * Myths we'll cover include the notion that small organizations don't get audited, HIPAA compliance is too expensive for providers, and that security strategies with a history of success are sufficient.

Please let me know your thoughts, we do have additional article ideas as well. Thank you for your consideration!

All the best, Kevin



Step 5 - Draft and Submit

- Do what you say you will
- Follow the guidelines
- Timely follow-up and revisions



Making Your Content Shareable

List Posts

Top 5 Myths about Healthcare Security Compliance

10/08/2014 | By: Mark Fulford, CISSP, CISA, ABCP, HITRUST, Partner, Risk Services

As information security experts, we work with a significant number of healthcare organizations. In this capacity, we have discovered a lot of misconceptions individuals have about HIPAA—and more specifically, how the laws apply to them. But in fairness to covered entities and business associates alike, the HIPAA guidelines can be confusing. HIPAA is complex, multi-faceted and not always as prescriptive as we would like. And until the past couple of years, unless you experienced a breach or complaint, there was little motivation to devote serious attention to compliance, since the OCR audits did not begin until 2012. To help bring clarity to this complex landscape, let's explore some of the common myths about HIPAA compliance.

Healthcare Security Compliance: Make No Assumptions Myth #1. Our organization has great security controls. We must be compliant. In many organizations, healthcare security compliance is left up to the IT department to figure out. Typically, the network has a firewall, an anti-virus system and perhaps some form of network intrusion detection in place. With so much protection, you must be compliant. Right? Not necessarily. Often times, even companies with tight security controls for their general business operations fail to comply with HIPAA directives. Here are some examples of how organizations with well-protected networks might be falling below compliance:



Research-Based Content

Content, Shares, and Links: Insights from Analyzing 1 Million Articles

Content | Analytics

This summer BuzzSumo teamed up with Moz to analyze the shares and links of over 1m articles. We wanted to look at the correlation of shares and links, to understand the content that gets both shares and links, and to identify the formats that get relatively more shares or links.

What we found is that the majority of content published on the internet is simply ignored when it comes to shares and links. The data suggests most content is simply not worthy of sharing or linking, and also that people are very poor at amplifying content. It may sound harsh but it seems most people are wasting their time either producing poor content or failing to amplify it.

On a more positive note we also found some great examples of content that people love to both share and link to. It was not a surprise to find content gets far more shares than links. Shares are much easier to acquire. Everyone can share content easily and it is almost frictionless in some cases. Content has to work much harder to acquire links. Our research uncovered:

- The sweet spot content that achieves both shares and links
- The content that achieves higher than average referring domain links
- · The impact of content formats and content length on shares and links



Opinion-Forming Content



UCLA Health System Data Breach Highlights Need for Data Retention Policies

07/22/2015 | By: Mark Burnette, CPA, CISSP, CISM, CISA, CRISC, CGEIT, ITIL, QSA, Partner, Information Security



This week news broke that the UCLA Health System's computer network was breached, allowing hackers to gain access to sensitive information on as many as 4.5 million patients.



Videos

Using Social Media as Your Primary (or Only) Link Building Tactic Probably Won't Work Whiteboard Friday

Link Building | Whiteboard Friday





Social Media

Section 2: Social Media

Determine what you want to accomplish with each social network and the strategy you will implement to achieve that goal. If you are not active on the network and do not wish to be, leave it blank.









Strategy





l in	100	
	ked	

Goal		
	_	
	_	
	_	
	_	



Social media is the online version of networking with fewer restrictions.

No scheduling conflicts
No geographic barriers

No expensive travel



5999

of buyers check you out on social media.

of non-client referrals are made because of **social media.**

Millennials' Revenge

18.2%

of referral makers 25-34 years old won't refer a provider who is **not on social media**.



+ Increases your visibility





- + Increases your visibility
- + Promotes your content





- + Increases your visibility
- + Promotes your content
- + Builds trust





- + Increases your visibility
- + Promotes your content
- + Builds trust
- + Helps you monitor your brand awareness





- + Increases your visibility
- + Promotes your content
- + Builds trust
- + Helps you monitor your brand awareness
- + Influences SEO















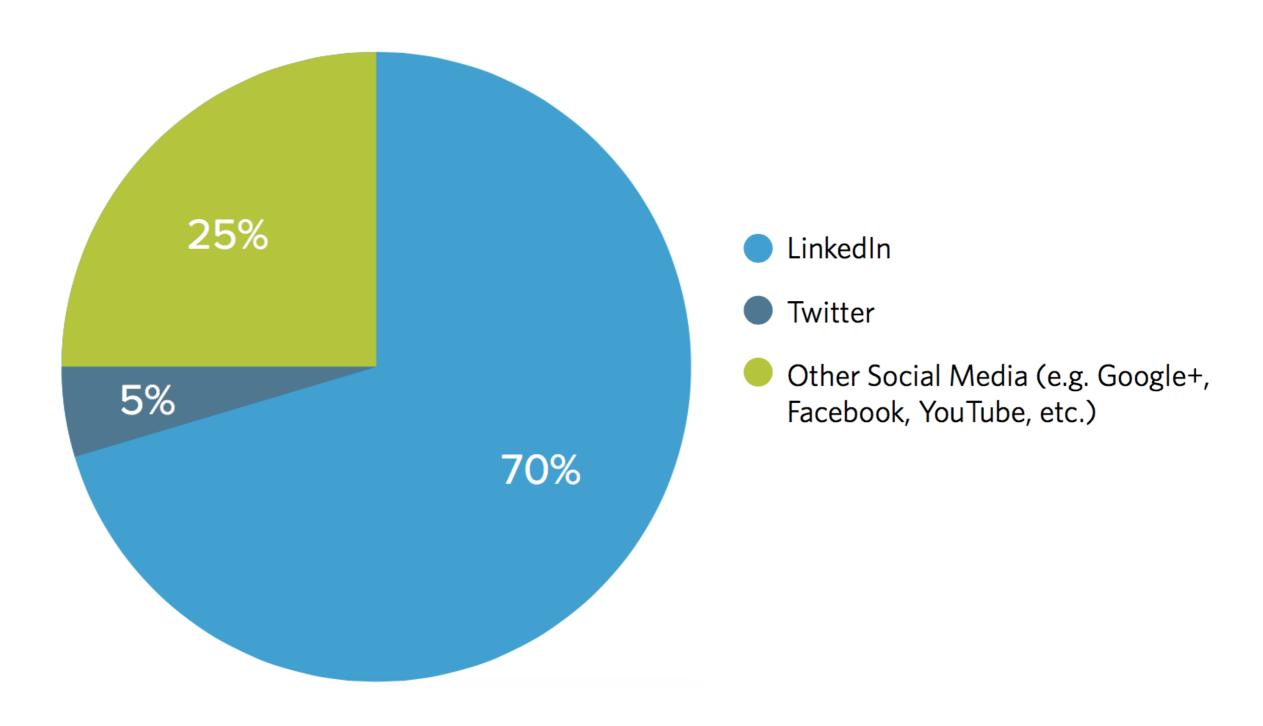






LinkedIn is the premier social network for business professionals and has over 300 million members.

And LinkedIn is Their Social Network of Choice





Source: Visible ExpertSM Research Report

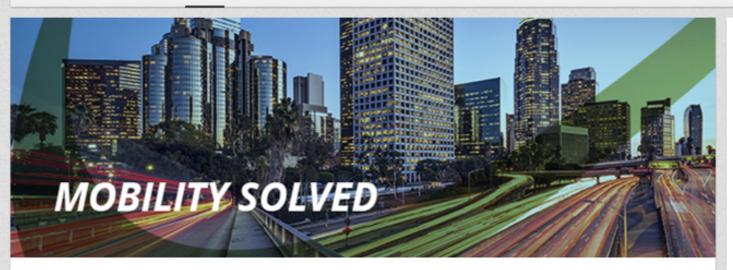
LinkedIn - Building Your Company Page



Kelley Technology Group LLC

Information Technology and Services 1-10 employees

Home



Professional Imagery

Clearly states who he serves

Includes website



At Kelley Technology Group, we specialize in mobility management for corporations, managed service providers and users. In fact, companies turn to us to solve some of their biggest mobility challenges — including data sharing, user support, compliance, security implementation, program set-up, application integration, and operational cost management. From our comprehensive, pre-project consultation to implementation of a fully optimized Mobile Device Management (MDM) or Mobile Application Management (MAM) program, we can raise any organization's mobile game. The result? Enhanced control, greater visibility, reduced costs, and increased efficiencies. If your business or clients need an exceptionally secure and efficient mobile device management program, we can help: 877.360.9079

Specialties: Asset Management, Expense Management (TEM), Mobile Device Management (MDM), Mobile Application Management (MAM), security management, application management, policy management, BYOD, self-help service desk implementation, and cloud based and alternative service models.

Website

Industry

Type

http://www.kelleytechnologygroup.co Information Technology and m Services

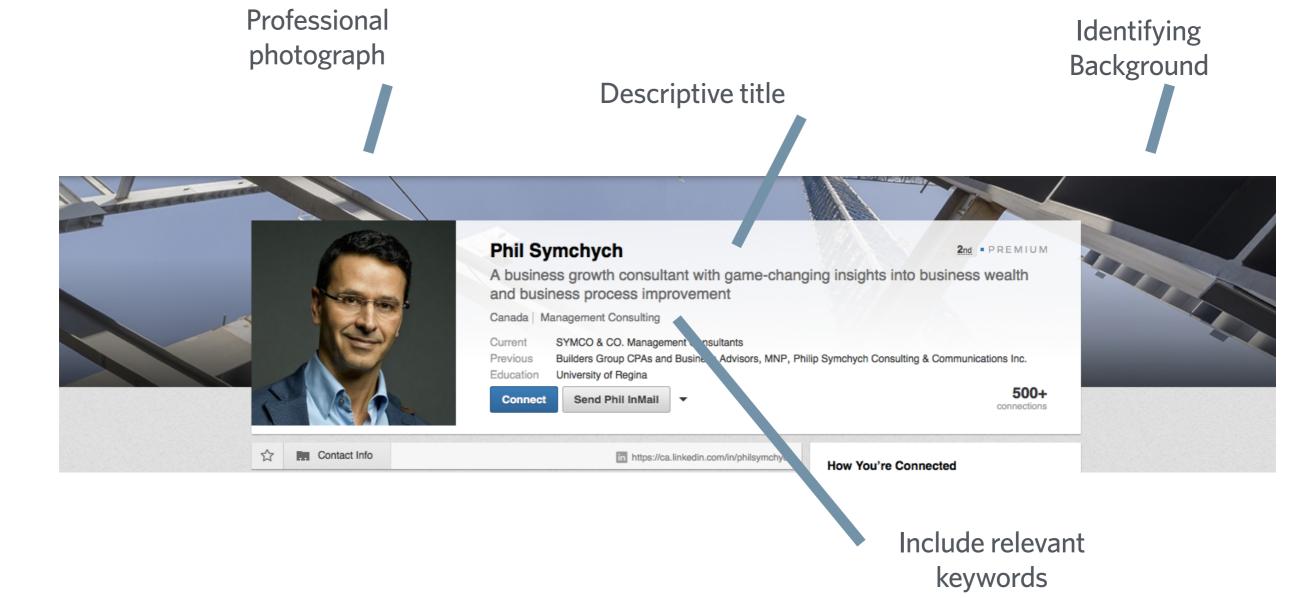
Privately Held

Company Size

1-10 employees

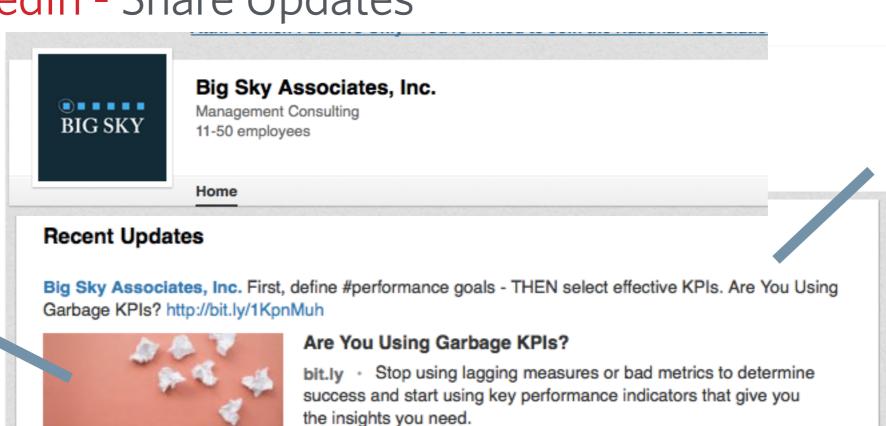
Clearly states what he does

LinkedIn - Create Your Individual Profile





LinkedIn - Share Updates



Share blog posts, stock content, upcoming events, etc.

· Comment · Share

4 hours ago

Share updates 2-3 times per day

Keep short and

to the point;

engage through

asking



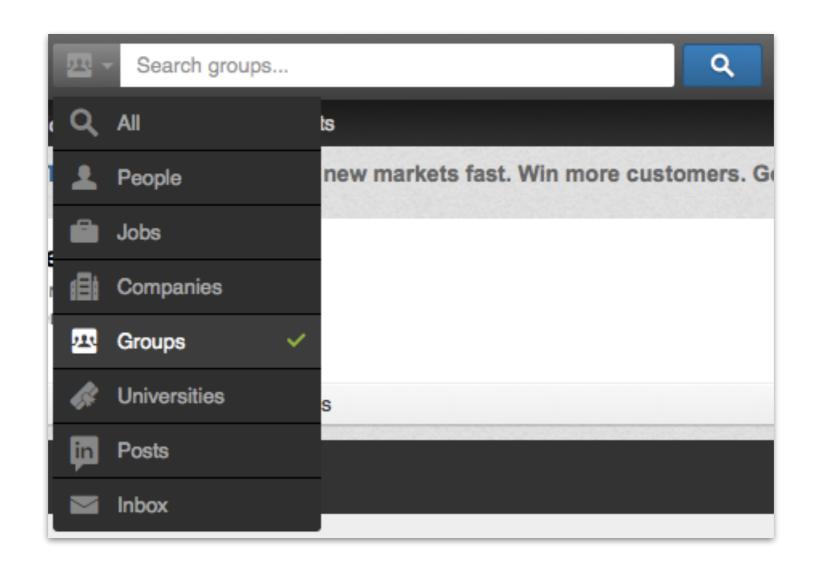
Use images and

videos to capture

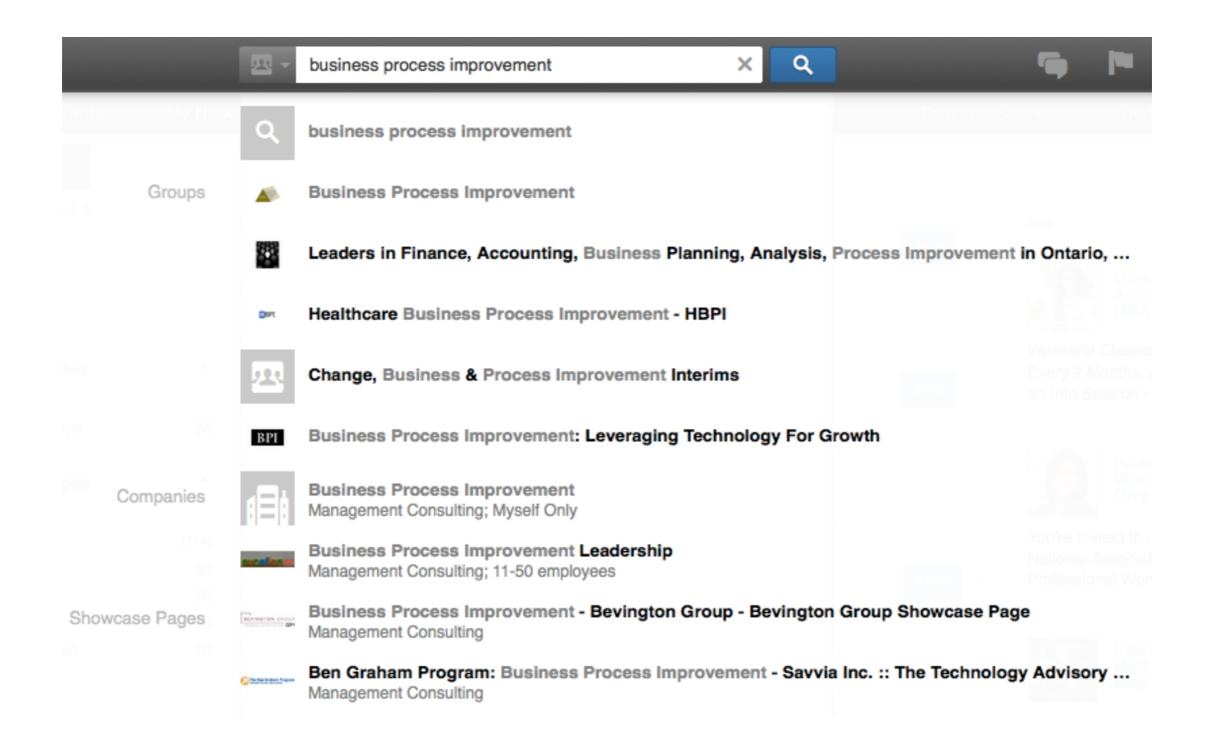
attention

Step 1: Research groups that are relevant to your industry, reach the appropriate audience, and are active

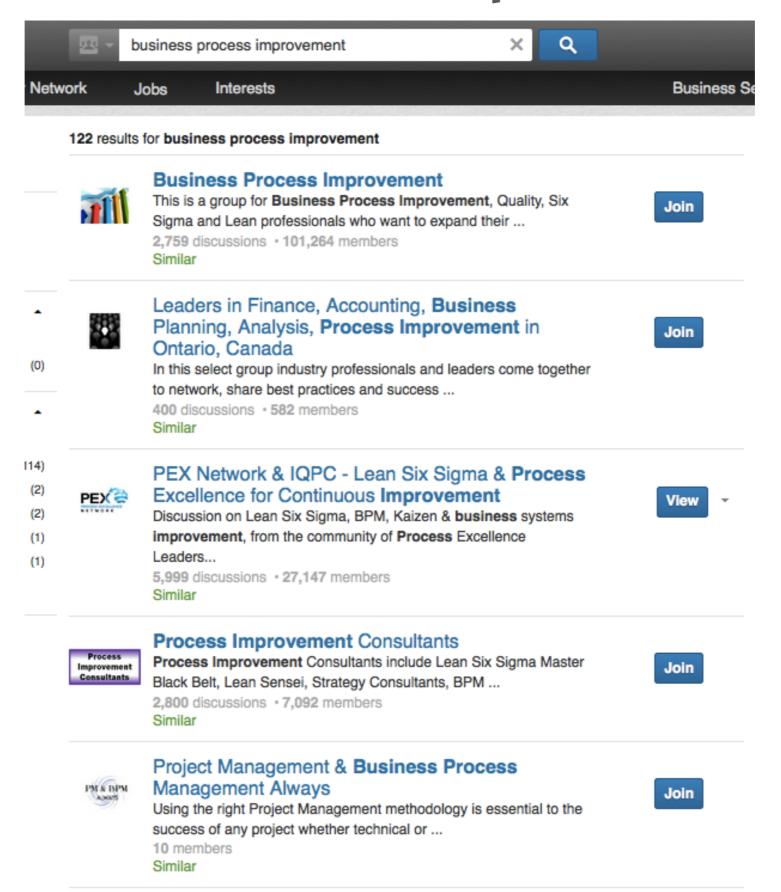




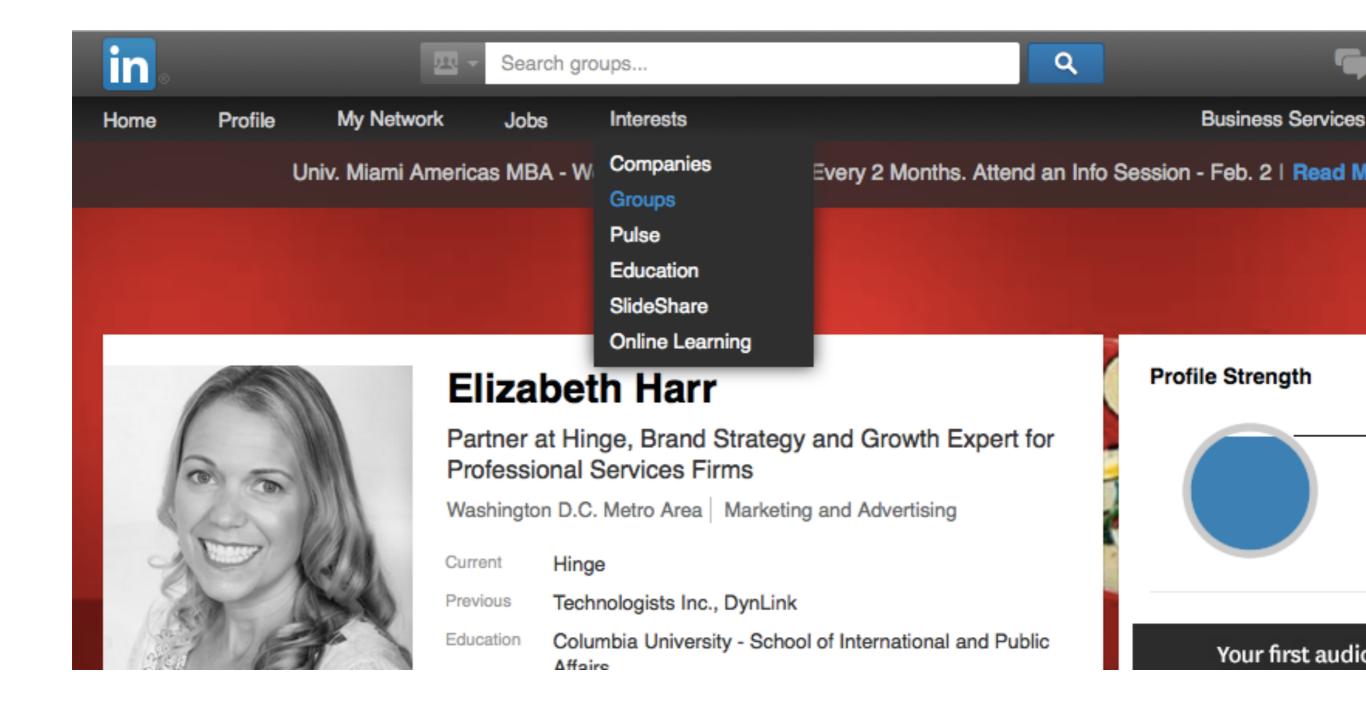




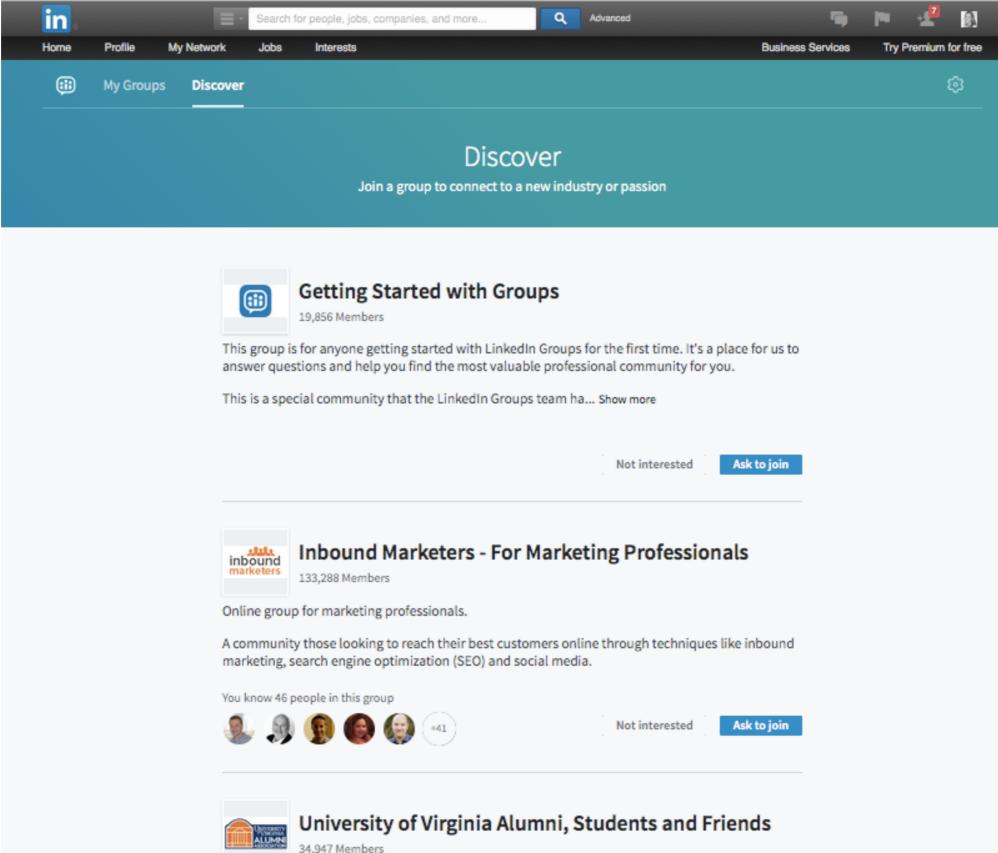












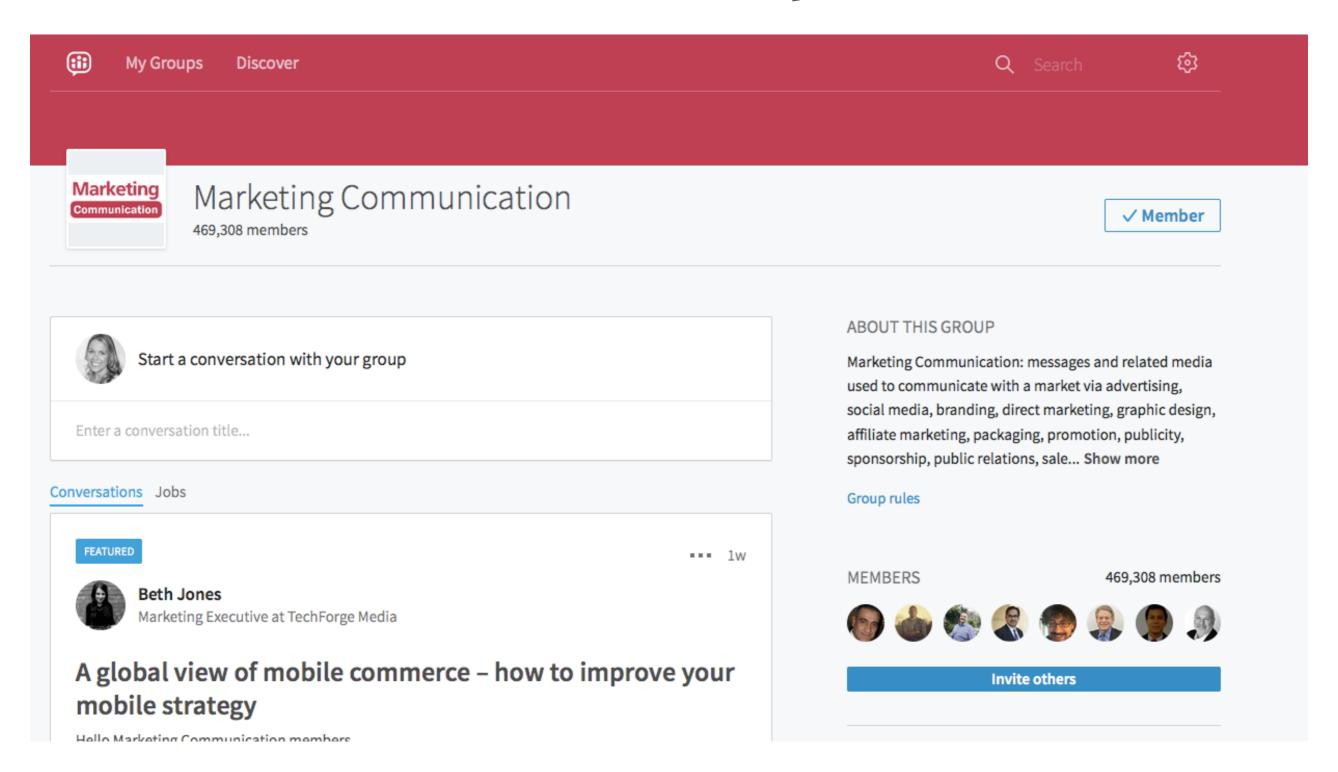
A worldwide network of University of Virginia alumni, students, faculty, staff, parents, employers, recruiters and friends. Network with others in your field, enhance your professional development.



Step 1: Research groups that are relevant to your industry, reach the appropriate audience, and are active

Step 2: Review group rules, get a feel for topics and members, contribute to existing discussions







GROUP RULES

×

This group is moderated, but for the avoidance of doubt these are the rules:

- No spam spam and promotions will be deleted and this decision is made at the moderator's discretion.
- 2. We're about Marketing, so please consider what you post in the group and ask yourself, is it relevant?

That's it. It's an easy going group, aimed at high value content, discussion and networking.

Enjoy.

The TechForge team
Follow us at http://linkd.in/1nbyH4p



Step 1: Research groups that are relevant to your industry, reach the appropriate audience, and are active

Step 2: Review group policy, get a feel for topics and members, contribute to existing discussions

Step 3: Start insightful conversations about current trends/issues in your industry, your personal experiences, and best practices





Joy-Fleur Brettschneider Multilingual marketing professional and technology geek

With Budgets Flat, EMEA is Underinvesting in Security - has your budget gone up or down?

Businesses in EMEA are currently underinvesting in security according to the IT professionals that work for them. A full 54% have expressed concerns that their organization is not adequately investing in security, despite greater awareness of cyber threats, and 45% don't feel their company data is adequately protected.

State of IT Report by Spiceworks

http://www.spiceworks.com/marketing/state-of-it/report/ less



With Budgets Flat, EMEA is Underinvesting in Security

infosecurity-magazine.com * A disconcerting 68% and 60% of EMEA companies surveyed are still running Windows XP and Windows Server



Brad Entwistle Managing Director at imageseven

Do you know what a client's experience is of your firm?

The importance of customer service http://i7.cc/1KHI0Vg



Do you know what a client's experience is of your firm?

i7.cc • What is your clients experience of your firm, do you know?



Step 1: Research groups that are relevant to your industry, reach the appropriate audience, and are active

Step 2: Review group policy, get a feel for topics and members, contribute to existing discussions

Step 3: Start insightful conversations about current trends/issues in your industry, your personal experiences, and best practices

Step 4: Continue the engagement by replying to those who comment on your discussions and offering insights in other discussions





Brad Entwistle Managing Director at imageseven

Do you know what a client's experience is of your firm?

The importance of customer service http://i7.cc/1KHI0Vg



Do you know what a client's experience is of your firm?

i7.cc • What is your clients experience of your firm, do you know?

Comment (2) • Like (0) • Follow

25 days ago



John Tyreman

Brad, thank you for sharing Laura's post. To add to her thoughts, good customer service has always been something I expect at first when engaging with a brand. My dissatisfaction of bad customer service will have a larger effect on my perception of a brand than if I had a truly smooth experience. Other than customer service, what do you believe differentiates a good client experience from a poor one? less

Like (0) . Reply privately . Delete

24 days ago



Brad Entwistle

John, delighted you enjoyed the post. Great question. Delivering value and a quality service to the client consistently over time also has a large impact on the client experience.





Twitter allows for real-time conversations and connection with industry thought leaders.



Twitter Tips





TWEETS FOLLOWING FOLLOWERS LIKES LISTS 848 566 538 31 1

Big Sky Associates

@bigskyassoc

Big Sky Associates helps solve tough operations and strategy problems by making data and evidence easy to use.



Joined December 2008





Tweets

Tweets & replies

Photos & videos



Big Sky Associates @bigskyassoc · 5h

First, define #performance goals - THEN select effective KPIs. Are You Using Garbage KPIs? bit.ly/1KpnKm0











Big Sky Associates @bigskyassoc · Jan 21

"@CI_Alliance #Cybersecurity plan should address #InsiderThreats bit.ly/1ZOUsKf" Free Threat Assessment: bit.ly/1ZOUt0u



Include keywords and hashtags in your bio



Follow other thought leaders in your industry



Post multiple times per day



Tweet with relevant hashtags



Respond and engage





Facebook can be used for to recruit and to target specific audiences.



Google+ can help with your SEO.



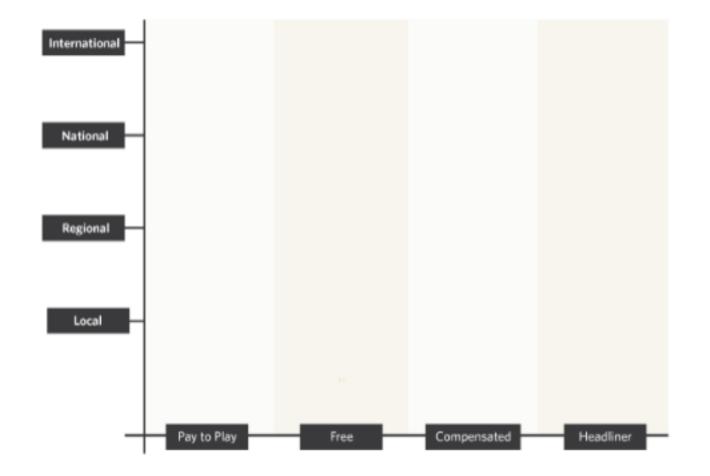
YouTube is the go-to social network for multimedia content.



Pinterest is arguably the most creative and visually oriented community.

Speaking Engagements

Section 3: Speaking Opportunities



Speaker's checklist:

- Offer to speak
- Include a speaking bio on your website
- Put photos of you speaking on your website
- Create a speaking reel
- List your past speaking engagements

Indicate which level you are at now and where you would like to be.



Speaking Engagements			
Presentation Topic Ideas			



9106

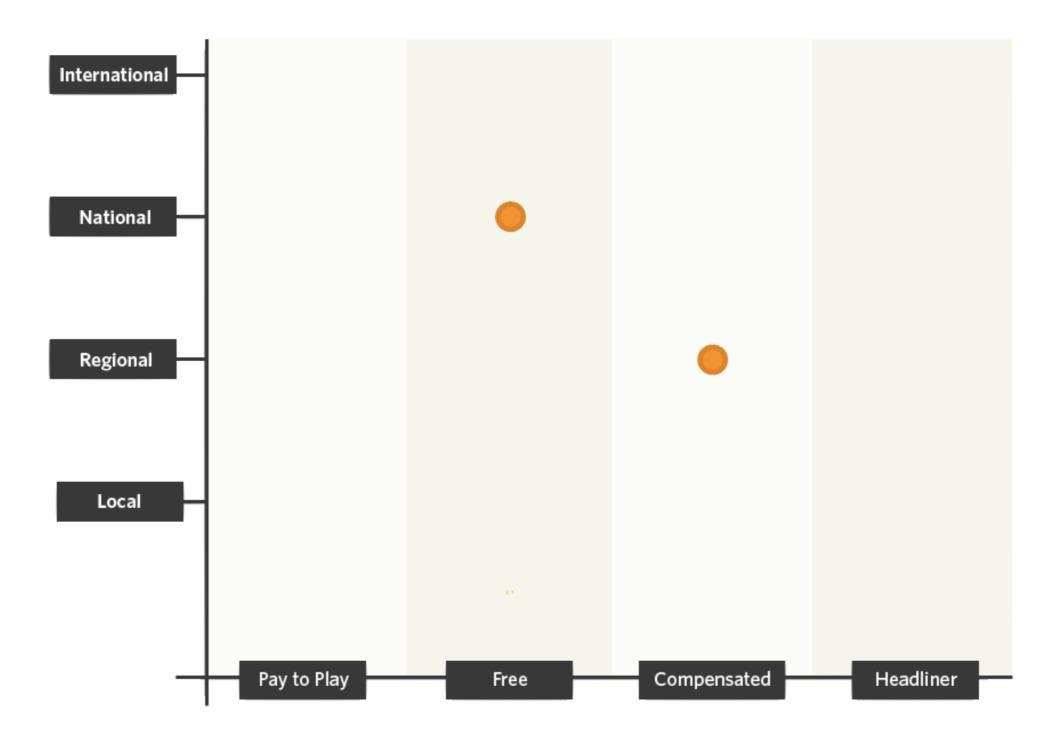
of industry experts use **speaking engagements** as a marketing tool.

30%

of non-client referrals are made because the **referrer has heard them speak.**

Securing Speaking Opportunities

Where Do You Stand Now?





Make it Known You're Available to Speak

- Offer to speak
- Photos
- Speaking bio
- Presentation topics
- Speaking reel
- Past speaking engagements



Resources to Find Speaking Opportunities

Search for events online

Look at your competitors







Components of a Winning Speaking Pitch

- Intriguing title
- Strong support and credibility
- Clear benefits to audience

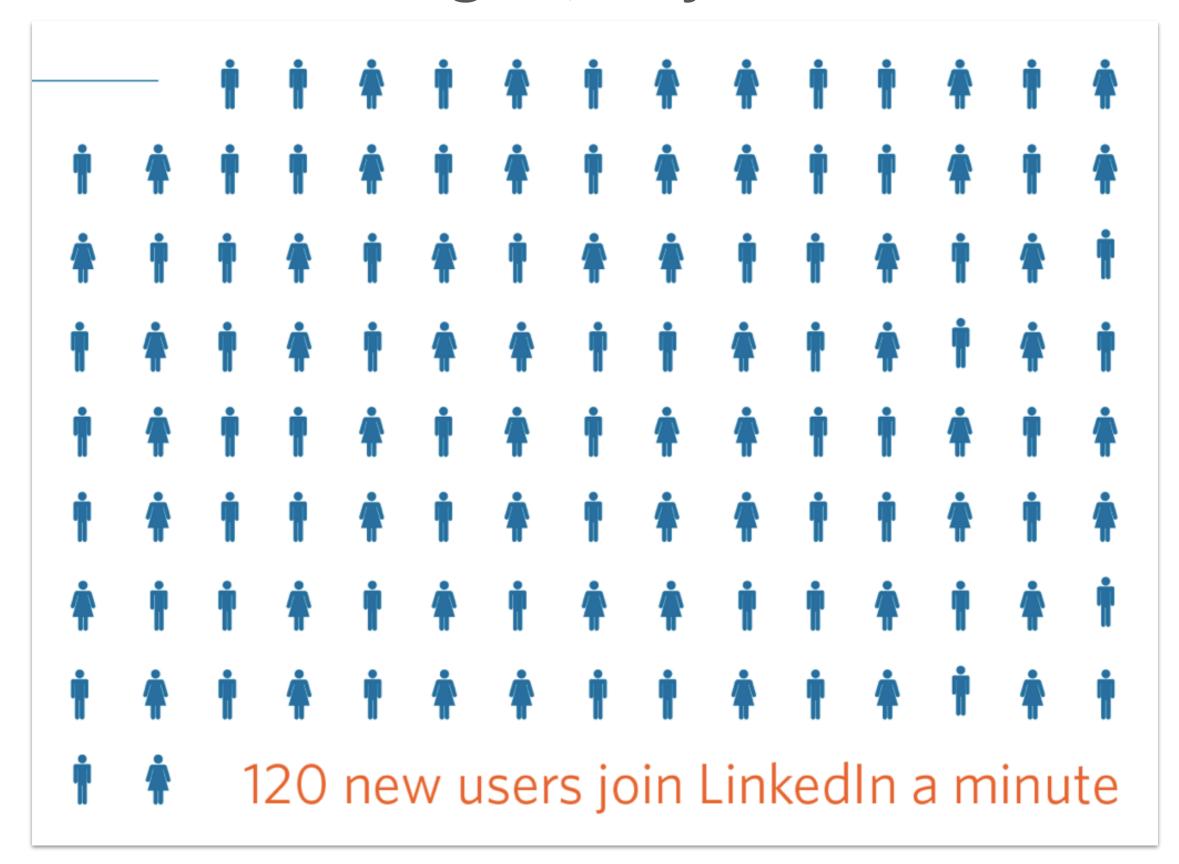


Develop Your Presentation

Presentation Tips



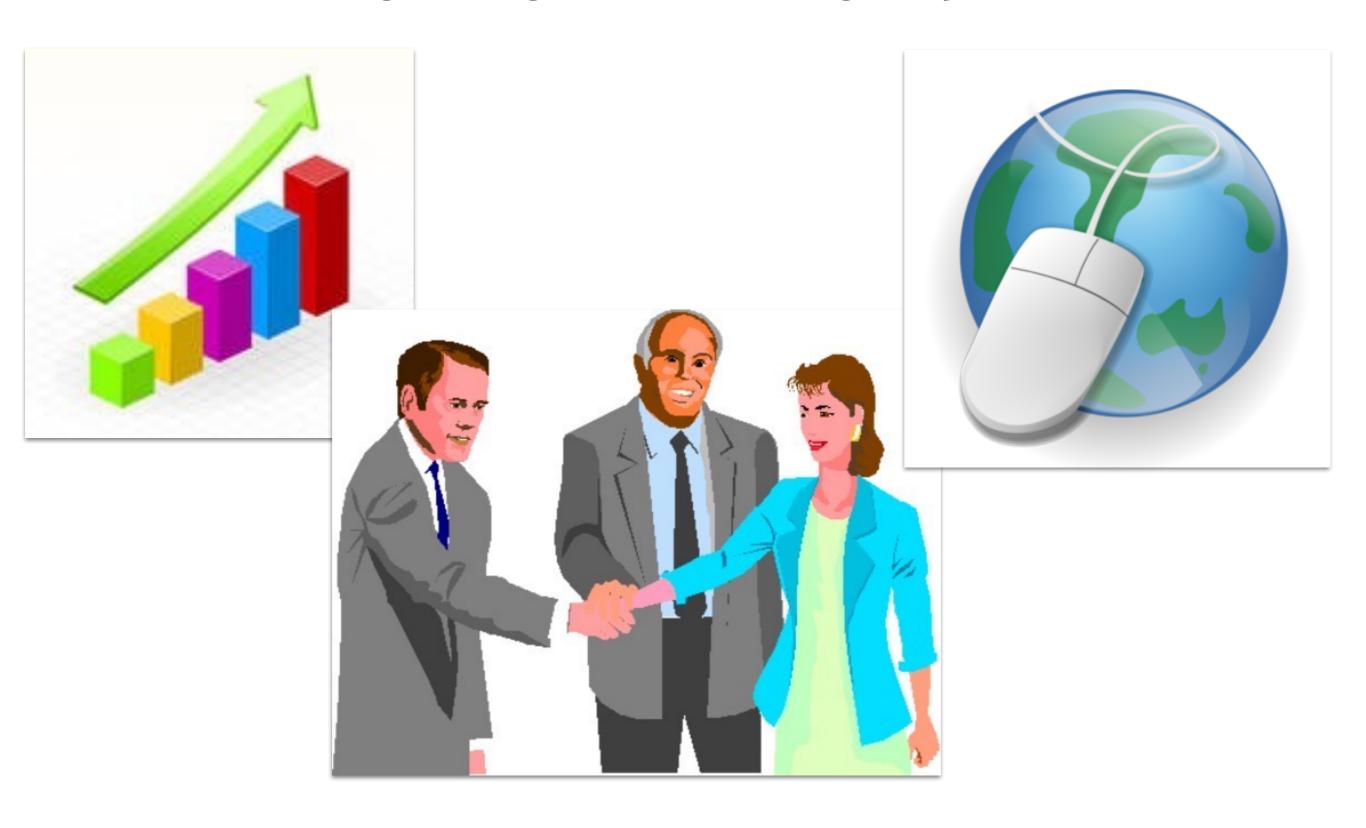
Use High-Quality Visuals



Use High-Quality Visuals



Stay Away from Cheesy Clip Art



Don't Overload with Text

Marketing Plan

- The first line of very dull text that goes into far too much detail, distracts the readers from what the presenter is actually saying, and is probably illegible to most of the audience
- The second line of very dull text that goes into far too much detail, distracts the readers from what the presenter is actually saying, and is probably illegible to most of the audience
- The third line of very dull text that goes into far too much detail, distracts the readers from what the presenter is actually saying, and is probably illegible to most of the audience
- The fourth line of very dull text that goes into far too much detail, distracts the readers from what the presenter is actually saying, and is probably illegible to most of the audience
- The fifth line of very dull text that goes into far too much detail, distracts the readers from what the presenter is actually saying, and is probably illegible to most of the audience
- Is anyone still reading this?
- Or are you asleep?

Networking

Events to Target		
Prior Preparation	Actions to Take During Events	Following Up After the Event
Prior Preparation	Actions to Take During Events	Following Up After the Event
Prior Preparation	Actions to Take During Events	Following Up After the Event
Prior Preparation	Actions to Take During Events	Following Up After the E
rior Preparation	Actions to Take During Events	Following Up After the Event



Going Beyond Traditional Client Referrals

81.5%

of firms have received a referral from people they have not worked with.

Prior to the Event

Do Your Research

- Who will attend the event?
- What are they trying to accomplish?
- What are the **networking** opportunities?
- Are there **speaking** opportunities?
- What benefit might you bring?



Prescheduling Meetings

- Works well for destination events
- Have a place to meet
- Must have a reason to meet
- Plan for on-site changes
- Always have a next step



During the Event

Don't be a lost puppy.

Add value to conversations

HELLO IAM...

Networking

Listen

Make one memorable point

Ask first, then tell



Networking No No's



Talk Only About Yourself

Be Too Pushy



After the Event

Follow Up

- Thank yous
- Social media connections
- Follow up information
- Discuss next steps



Email Marketing

Section 5: Email Marketing

Emails Containing Educational Content	
Email Containing an Offer	
Linair Containing air Offici	



Types of Emails







Educational Content



Is Your Organization Prepared for a Breach?

OPM. Anthem. Target. The number of breaches and variety of threats continue to grow. And board members and the C-suite see the full impact a data breach has on company reputation.

Your organization's security needs are continually evolving — and so are regulatory requirements — making the job of managing data security even more challenging.

Senior executives understand they need a new game plan. That's why we wrote our new, free guide, *Breach: A Guide to Network Security Best Practices for Prevention, Detection and Response.*

Download the Free Guide »



Offers



It's time to protect your business.

Get started for free today.

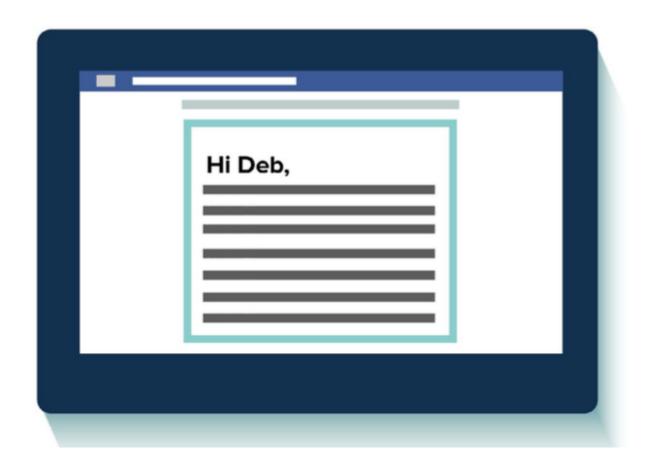
Let's face facts: your organization is in the crosshairs. From retailers to tech companies to federal agencies, every sector of today's economy is feeling the heat from hackers.

Don't wait until it's too late to protect your data and your business. We're offering a **30 day free trial** so you can have peace of mind knowing that LBMC Security's top-tier managed security services are at work for you. Learn how we take the stress out of cyber security by providing around-the-clock intrusion detection and real-time monitoring.

Start my free trial »

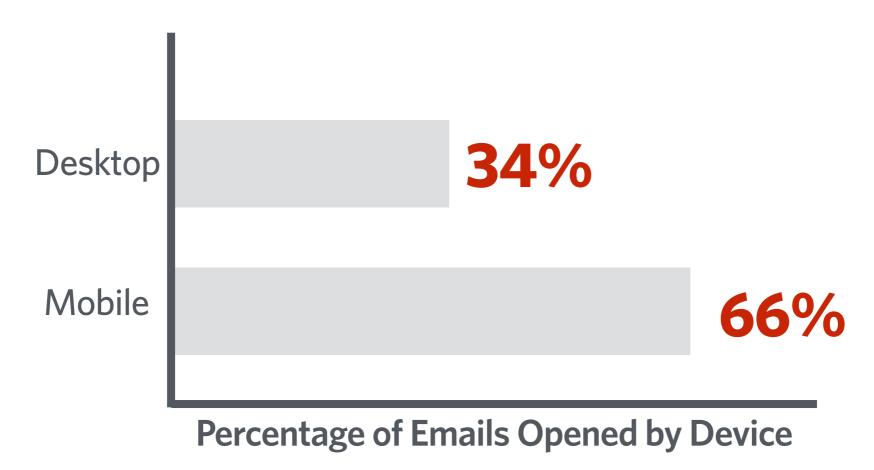


Using templates vs. plain text





Make sure your emails are mobile-friendly.





Segment your list.

Industry

Job function

Organization type

Seniority level

Past behavior

Topic of interest

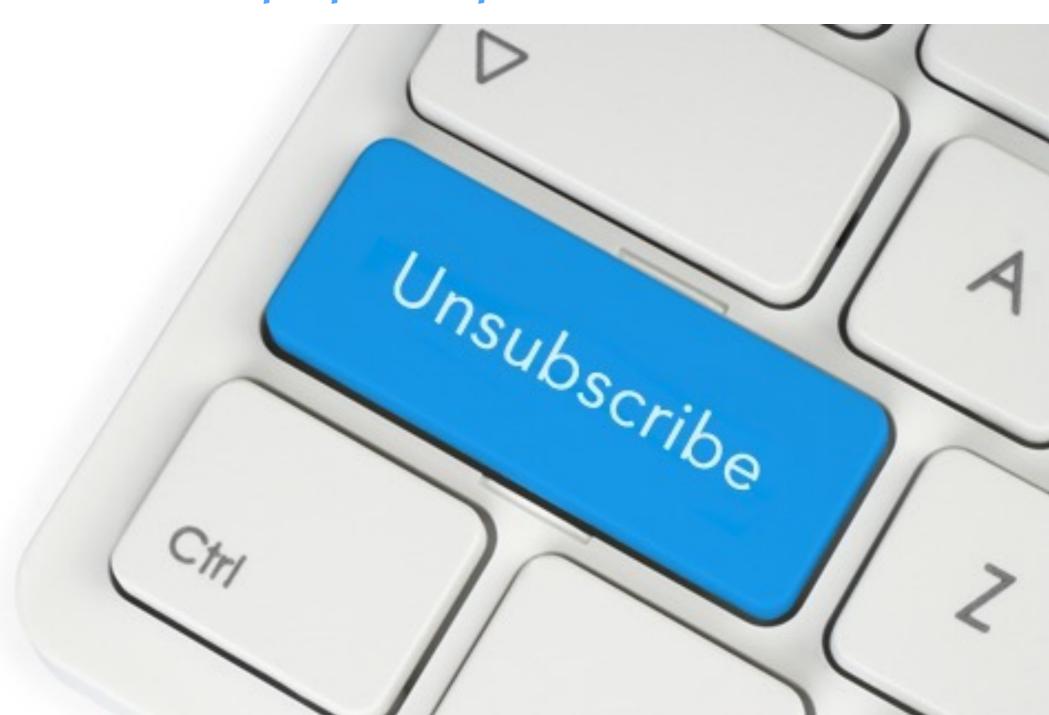


Don't bombard your list.



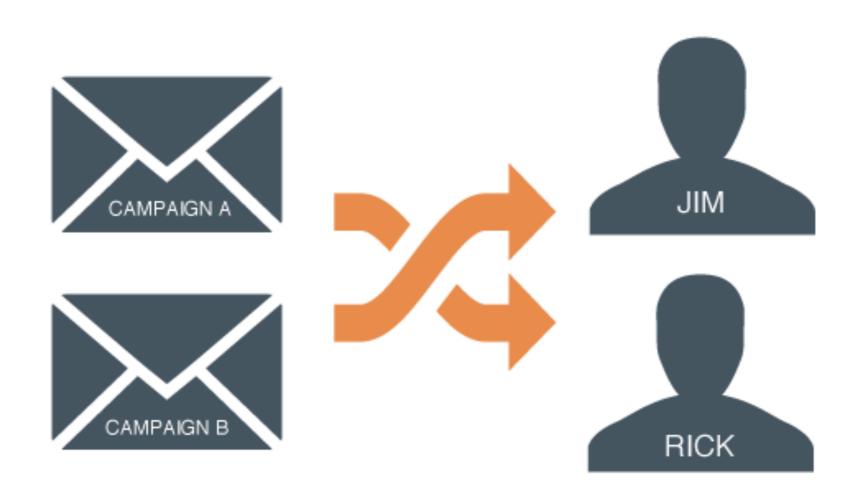


Let people escape.





Consider marketing automation softwares.





Subject Line Best Practices

- Shorter is better (40 characters or less)
- Clearly state what the email contains
- Not the place to be poetic or clever
- Words like "cheap" or "sale" could land your email in the spam folder



Download Our FREE Network Security Guide and Ensure Your Data Is Safe!



Download Our FREE Network Security Guide and Ensure Your Data Is Safe!

Protect your business from hackers. Get started today.



Company Monthly Newsletter



Company Monthly Newsletter

SYMCO's The Insider, January Edition.



Track Your Performance

- Open rates 18-22%
- Click-through rate 1-4%
- Monitor different kinds of emails separately



What You Can A/B Test

- Subject lines —> open rate
- Images

Positioning of offers

Colors

Copy

Template

Original



Variation



16.7% increase in conversion rate

Toolkit Checklist

- 1 Linkbuilding
- 2 Social Media
- **Speaking Engagements**
- 4 Networking
- **5** Email Marketing



Join our next hands-on Visible Expert Workshop: How to Turn Your Marketing Strategy into New Business

Wednesday, February 3 at 1:00pm EST

How?

Register at: http://goo.gl/UXpm7K

Contact Info

Elizabeth Harr

Partner, Hinge Marketing eharr@hingemarketing.com

Connect with me on LinkedIn: in/eharr

Connect on Twitter: @ElizHarr

Connect with Hinge

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